



TERMS AND CONDITIONS

Please read these terms and conditions carefully before completing your booking form and booking a place on our camps. Once a completed booking form has been accepted by Circle of Life Rediscovery CIC, the persons named on the booking form will have entered a binding contract on the basis of these terms and conditions. If you have any queries, please contact us: 29 Mill Mead, Ringmer, East Sussex, BN8 5JG.

1. Agreement

Agreement on the basis these terms and conditions arise upon the fulfilment of all of the following: receipt by Circle of Life Rediscovery CIC of a properly completed booking form accompanied by the payment or deposit specified; clearance of the payment or deposit into the bank account. Circle of Life Rediscovery CIC reserves the right to refuse a booking, without the need to give reason. In such a circumstance, any payment accompanying the booking will be returned.

The agreement is between Circle of Life Rediscovery CIC and the client(s) and is the sole agreement between these two parties.

2. Bookings

By signing the booking form, you are entering into a contract with Circle of Life Rediscovery CIC and are committing to pay the camp or programme fees. Circle of Life Rediscovery CIC is a Community Interest Company bound by its memorandum and articles of associations. Upon completion of the booking form (email confirmation is accepted in this case), we will confirm that your programme or camp dates are reserved for you.

3. Fees

Upon receiving your deposit, your booking is firm. Deposits for paying participants are non-refundable, unless otherwise stated in writing by Circle of Life Rediscovery CIC. Organisations pay an agreed non-refundable deposit of 25% 90 days before activity date or camp. The balance of the fee (75%) will be due 30 days before the start date or alternative payment agreed in advance in writing. You will receive a final invoice 60 days before the start date prompting you to pay the remaining 75%.

If making a booking less than 60 days before the start date, the full fee is payable immediately.

Non-paying participants pay an agreed deposit, which will not be cashed unless place is not taken up.

If your deposit or final payment balance is more than 2 weeks overdue, Circle of Life Rediscovery CIC reserves the right let a participants place go, or to cancel the booking.

4. Amendment or Cancellation by you

Circle of Life Rediscovery CIC appreciates that final numbers will not always be known at the time of booking, and will endeavour to accommodate amendments to bookings, however we cannot guarantee that it will be possible. If it is not possible to make an amendment then the original booking remains a firm contract. No amendments within 7 days of the start date will be accepted.

Cancellations of an individual place at a camp or organised customised camp/activity days are only accepted as written notifications (email or letter).

Cancellation takes effect from the date we receive your notification. If the booking is cancelled for any reason, the following cancellation charges will apply:

1. Cancellation more than 60 days before the start date: 100% of deposit payable.
2. Cancellation between 60 days and 30 days of the start date: 60% of total cost payable.
3. Cancellation less than 30 days before the start date: 100% of total cost payable.

5. Minimum Numbers

Amendments to bookings which take the number of participants below the minimum course number will not be accepted. Circle of Life Rediscovery CIC reserve the right to cancel a camp or programme if insufficient places have been booked and confirmed.

6. Force Majeure

We will not be liable to pay any compensation if we are forced to cancel or make changes to any aspect of the camp due to circumstances beyond our control which we or our partners could not have reasonably foreseen. Such circumstances include, but are not restricted to, war or threat of war, terrorist activity, riots or civil strife, industrial disputes, natural or nuclear disasters, fire, bad weather, closure of airports, ports or stations, cancellation or changes in schedules by air, land or sea carriers.

7. Insurance

Circle of Life CIC has full 10 million public liability insurance.

8. Complaint

In the event that a participant(s) has a complaint, Circle of Life Rediscovery CIC would appreciate that it is brought to their attention during camp or programme(s) in order that corrective action can be taken. However, should a problem not be resolved, a complaint should be made in writing within 28 days of the Circle of Life Rediscovery CIC programme(s) completion date. To the extent permitted by law, Circle of Life Rediscovery CIC will not be liable in respect of claims first intimated later than 28 days from the close of the relevant course.

9. Photo Consent Form

By signing the photo consent form, that person allows Circle of Life Rediscovery CIC the right to use photos, videos, voice clips and quotes for publishing, funding bids, or any other need we deem necessary. Completion of the photo consent form is optional.

10. Medical Consent Form

Completion of the Medical Consent form is essential. The medical consent form must be signed, completed and returned to Circle of Life Rediscovery 2 weeks prior to the programme or camp start date.

11. Health

Course participants must expect to be involved in adventurous and sometimes strenuous activities. No previous training or experience is required but you must be of good general health. A medical declaration form must be completed and returned to us on confirmation of your booking. If you are under 18 years of age, your parent/guardian must also sign the form. We can take no responsibility in the event of any ailment or aggravation of ailment suffered either during or after the camp which arises from an undeclared injury or illness.

Circle of Life Rediscovery states that woodlands & other habitats are potentially dangerous places & may cause harm. Whilst we alert participant(s) to these possible dangers it is impossible to list all such hazards & dangers.

The following require the most specific attention:

1. Risk of falling deadwood./Trip hazards such as logs, roots, brambles, burrows etc./Poisonous plants / Eye level hazards such as twigs, branches, etc.
2. No unauthorised fires are allowed.
3. Axes, billhooks & the like are very sharp & are not to be touched or moved accept with permission from Circle of Life Rediscovery.
4. Parents, carers or guardians are required to ensure children within their charge are made fully aware of these regulations and the potential danger(s).
5. Only "fixed blade knives" may be used on Circle of Life camps and Programmes.
6. Participant(s) agree they are fully aware that there may be risks involved during a Circle of Life Rediscovery programme even under the safest conditions. Whilst we will take every effort possible to minimise risk and ensure a safe environment the participant(s) hereby agree to accept full responsibility & assume all risk(s), including those caused by acts of God, of injury, death &/or loss to his/her person &/or property, knowingly & voluntarily.

12. Behaviour

We reserve the right to exclude any participant before or after the camp start, if we have not been fully advised regarding personal details set out in camp registration forms, and if in the opinion of the camp or programme director if his/her behaviour is incompatible with other participants. If this happens, the booker will be liable for all additional incurred or claims from third parties, and we will not be liable for compensation. So please inform us properly so that we can fully be there for these young people.

13. Changes to this agreement

Circle of Life Rediscovery CIC reserves the right to update the Terms and Conditions at any time, without notice.

Circle of Life Rediscovery CIC
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Compiled by Marina Robb, Director last updated January 2013.

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